



*Citation for published version:*

Rich, E & Miah, A 2017, 'Mobile, wearable and ingestible health technologies: towards a critical research agenda', *Health Sociology Review*, vol. 26, no. 1, pp. 84-97. <https://doi.org/10.1080/14461242.2016.1211486>

*DOI:*

[10.1080/14461242.2016.1211486](https://doi.org/10.1080/14461242.2016.1211486)

*Publication date:*

2017

*Document Version*

Peer reviewed version

[Link to publication](#)

This is an Accepted Manuscript of an article published by Taylor & Francis in *Health Sociology Review* on 28/07/2016 available online: <http://www.tandfonline.com/doi/full/10.1080/14461242.2016.1211486>

**University of Bath**

**Alternative formats**

If you require this document in an alternative format, please contact:  
[openaccess@bath.ac.uk](mailto:openaccess@bath.ac.uk)

**General rights**

Copyright and moral rights for the publications made accessible in the public portal are retained by the authors and/or other copyright owners and it is a condition of accessing publications that users recognise and abide by the legal requirements associated with these rights.

**Take down policy**

If you believe that this document breaches copyright please contact us providing details, and we will remove access to the work immediately and investigate your claim.

**Mobile, Wearable and Ingestible health technologies: Towards a critical research agenda**

*This is an Accepted Manuscript of an article published by Taylor & Francis in Health Sociology Review on 28<sup>th</sup> July 2016, available online: <http://dx.doi.org/10.1080/14461242.2016.1211486>*

**Emma Rich**

Department for Health  
University of Bath  
Bath  
BA2 7AY  
[E.Rich@bath.ac.uk](mailto:E.Rich@bath.ac.uk)

**Andy Miah**

School of Environment and Life Sciences  
University of Salford  
Manchester  
Peel Building  
Salford  
M5 4WT  
[email@andymiah.net](mailto:email@andymiah.net)

**Health sociology review – Special Issue: Medicine health and self-tracking, Guest Editor: Deborah Lupton**

**7,481 words**

## **Mobile, Wearable and Ingestible Health Technologies: Towards a critical research agenda**

**keywords:** mobile and digital health, healthism, self-tracking, quantified self

### **Abstract**

In this article we review critical research on mobile and wearable health technologies focused on the promotion of 'healthy lifestyles'. We begin by discussing key governmental and policy interests which indicate a shift towards greater digital integration in health care. Subsequently, we review relevant research literature, which highlights concerns about inclusion, social justice, and ownership of mobile health data, which we argue, provoke a series of key sociological questions that are in need of additional investigation. We examine the expansion of what counts as health data, as a basis for advocating the need for greater research into this area. Finally, we consider how digital devices raise questions about the reconfiguration of relationships, behaviours, and concepts of individuality.

## **Introduction**

In present times, the growth of mobile and wearable technologies is radically reconfiguring healthcare, as they allow people to self-monitor and regulate their health practices, often without the involvement of any healthcare professional. For example, wristbands fitted with motions sensors use algorithms to track everyday activities, such as walking or hours slept. The global significance of these transformations is vast, as mHealth activity is capable of functioning in environments where there is a limited technological infrastructure. Thus, exploring the potential of mHealth is fast becoming a global priority, especially where resources are limited and where more people have access to a mobile device than a hospital or clinic. While there is much to celebrate about the transformative capacity of mHealth, there is also a more critical discourse emerging in response to what Lupton (2014, p706) describes as the “prevailing solutionist and instrumental approaches to the application of digital technologies to medicine and public health”.

Extending the critical analysis of mHealth, we examine consumer-oriented technologies that are pertinent to promoting healthy lifestyle behaviours, such as physical activity, body weight management, and food consumption. Wider concerns about the absence of regulation around such lifestyle apps underpins our interest in these categories of mHealth technologies (Powell, Landman and Bates, 2014). Over 70% of all health apps fit into this category (Research2Guidance, 2014), but the expansion of health related data reveals a much bigger picture of unregulated health apps. Our intention for this paper is to present an overview of critical digital health studies focused on these technologies and to signpost future research agendas. Our analysis begins with a review of the term mHealth, so as to establish the parameters of this field. We then focus on some of the recent notable contributions to the critical analysis of mHealth, examining the theoretical developments informing these analyses and exploring some of the challenges and emerging issues. Many of these wearable technologies and apps deserve individual empirical exploration - perhaps even the development of what might be termed *device ethnography* – though we focus on broad characteristics of these apps and the kinds of practices that occur within them. These insights raise indicate how the sociology of digital health, as a distinct research field, is in need of new methodological approaches, and cannot rely simply on established techniques.

## **MHealth as a public health solution**

Striving for technological efficiencies has long since been part of healthcare’s internal logic. As such, the recent trend towards adopting mobile health tracking technology must be understood within the wider economics of care, which tend towards streamlining structures, systems, and resources. Increasingly,

governments and health agencies treat mHealth as a way to deliver a more efficient and effective health care system. For example, in 2014, the British Government's vision statement for transforming health care in the face of a growing budget deficit, announces that it will develop an "expanding set of NHS accredited health apps that patients will be able to use to organise and manage their own health and care" (NHS England, 2014, p. 32). For the UK, it is perhaps the clearest indication of how the mobile device ecosystem will become a bigger part of how healthcare is managed. The rising appeal of digital health solutions to influence individual behaviours is therefore rationalised "against the backdrop of contemporary public health challenges that include increasing costs, worsening outcomes, 'diabetes' epidemics, and anticipated physician shortages" (Swan, 2012, p. 93). Policy investments in digital healthcare are justified on the basis of their ability to deliver greater efficiency of overburdened health-care systems. In terms of how health-care is practiced, it therefore reflects a "logic of choice" (Mol, 2008) whereby the concept of the patient as a customer or citizen emerges, along with the instrumental aspirations of digital interventions that transfer responsibility away from the state and onto the individual; an approach which, as many of the studies below indicate, aligns with neoliberal health perspectives. Governments and health organizations recognize the opportunities - and additional responsibilities - afforded by these technologies, as a means of delivering more effective health care systems (European Commission, 2010) and as a way of fostering a "digitally engaged patient" (Lupton 2013a).

The ubiquity of mobile devices, combined with the app ecosystem, has secured their place as a core driver of preventive health medicine, now recognised as 'mHealth' (Lupton, 2012; WHO, 2011). According to the WHO (2011), mHealth includes "medical and public health practice supported by mobile devices, such as mobile phones, patient monitoring devices, personal digital assistants (PDAs), and other wireless devices" and is a major growth area within health. In these new territories of health engagement, there is a growing market in mobile health apps categorised as 'lifestyle apps', and it is this category of mHealth technology to which we turn our attention. Focused on the promotion of healthy lifestyles, users can use these apps to track their exercise behaviour, body weight, and food consumption and they are the most downloaded health apps across mobile devices (Fox and Duggan, 2013). Such is their growing popularity and use, Google announced 2014 as the year of health and fitness apps (Boxall, 2014) recording this as their fastest growing app category. Research2Guidance (2014) reinforce this claim, identifying health and fitness as the largest of all mHealth categories, with around 30% of the total share. Furthermore, Ruckenstein (2014, p. 68) observes that "smart phones and tracking device have created a field of personal analytics and self-monitoring practices". Within such environments, users learn how to look after themselves via the disciplining regularity of the device's presence, with its regular notifications, which encourage attentiveness to good behaviour; a trend that has being termed 'nag technology' in

popular culture. The proliferation of wearable technologies, such as fitness bands and smart watches, enables this growth in self-monitoring by logging a user's movements and behaviours. In doing so, these devices record and track such details as body mass index, calories burnt, heart rate, physical activity patterns.

The rapid development of new technologies, their modes of organizing data on bodies and the use of collective 'big data' demand the development of new theoretical approaches and methods. Health data produced both inside and outside of medical sites challenge the norms within different contexts of health and wellness, disrupting previously defined distinctions between patient and consumer, device and data, and health care and personal wellness. As such it is no surprise that sociologists are turning to studies of health interactions in digital environments, as mobile and wearable technologies become a feature of everyday life. Indeed, the end point of this trend seems likely to be the emergence of ingestible sensors – or ingestibles – of which the first was granted United States Food and Drug Administration (FDA) approval by Proteus technologies in 2015 (Proteus 2015). These trends raise questions about the adequacy of theoretical frameworks and methods for understanding mobile and wearable health technologies; questions which are at the core of our review of existing literature.

### **Quantify and Know Thy Posthuman self: Self Tracking and the Quantified Self**

A number of studies examine a series of deeper trajectories that underpin the development of mHealth technology and the kinds of self-tracking behaviours that they nurture. For example, Henderson and Peterson (2002) describe processes of health and medical consumerism, where self tracking technologies are encouraged so as to offer market solutions to health problems. In these cases, users purchase apps that capture data about their bodies which are designed to help them make more informed decisions about their health. An initial basis for interrogating such processes is found when considering the shift towards personalization and individualisation of healthcare through such self-tracking technologies. Indeed, Foucault's concept of biopower is helpful here, as self-tracking and self-regulating through mHealth can be articulated as processes by which subjects engage in "technologies of the self" (Foucault, 1988) to adhere to discourses of normalization of the body.

Crucially, health practices are rendered visible through capturing body data in mHealth environments, which is transformed into a meaningful bodily classification, which denotes worth in terms of achievement, further reflecting the processes of biopower (Foucault, 1988). Consequently, Ruckenstein (2014) suggests that this form of 'personal analytics' is necessarily tied to notions of control and

governmentality. Within this framework, health becomes the responsibility of the citizen as a productive consumer, whereby they become primarily responsible for their own health. To understand this more, authors are turning to theoretical concepts of pedagogy to explain how this form of biopower operates. For example, Williamson (2015, p. 140) investigates how self-tracking technologies are framed as ‘biopedagogies of optimization’ (Williamson, 2015, p. 140) through which ‘self-quantification represents a new algorithmically mediated pedagogic technique for governing and ordering the body’. Elsewhere, Rich and Miah (2014) examine the public pedagogies of mHealth, calling for more research into understanding what and how people learn about their bodies and health through self-tracking and quantification. These sociological approaches reveal the impact of mHealth technologies on people’s subjectivities and bodies, often in ways that are cause for concern.

More recently, new modes of quantifying the body and capturing data have prompted debates about ontological assumptions made about how bodies are experienced and rendered knowable. For instance, Ruckenstein (2014, p. 71) suggests that ‘self-tracking tools abstract human bodies and minds into data flows that can be used and reflected upon’ (ibid, 2014, p. 71). This work reveals processes of ‘datafication of the body’ (Mayer-Schönberger and Cukier, 2013, p. 48) where users are prompted to explore their datafied self, as a ‘data double’ (Haggerty and Ericson, 2000; Ruckenstein, 2014) so as to acquire knowledge of their bodies and purposefully monitor and regulate their health and body practices in line with related norms. As such, a body of work has focused on the way the body is being rendered knowable (Gilmore, 2015; Millington, 2015) through numbers, or as Gilmore (2015 p.3) phrases it “adding increasingly quantifiable means of accounting for one’s being in the world”. Such work reveals how mHealth converges with neoliberal strategies of governance by promoting autonomous, enterprising individuals who are encouraged to capture data, share, analyse and reflect on it in relation to data norms. A number of authors describe how the body becomes knowable as an object of quantified knowledge, reflecting a ‘techo-utopian’ view of the body (Lupton, 2014a). Increasingly, mHealth is therefore positioned as a route to ‘self betterment’ or ‘self-optimization’ (Ruckenstein, 2014, p.69) whereby it is not enough to ‘have a more transparent view of oneself’ but where ‘one needs to respond to that knowledge and raise one’s goals’. Thus, mHealth lifestyle technologies emphasise our ability to enhance one’s physical or mental capacities, orienting individuals towards practices of monitoring, in pursuit of ‘wellness’ (Fries, 2008). In doing so, this neoliberal logic of the knowable body is part of a broader culture of risk management demarcating a shift towards ‘posthuman optimisation’ (Millington, 2015).

The wider sociology of health literature has considered the relationship between consumption and health (Fries, 2008) but is extended through the consideration of mHealth technologies, which prompt new

questions about our understandings of ‘humanness’ and the relationship between the body and technology (Lupton, 2014b; Miah and Rich, 2008; Millington, 2015). Indeed, wearable technologies are rapidly being characterised as having distinct features which change our relationship to technology (Alrige and Chatterjee, 2015), which include their relative autonomy in how they can seamlessly capture data about our health. Also, these tracking technologies are now integrated into mobile operating systems, including Apple, with its built in *Health Kit*, or Samsung with its *S Health* environment, which are key indications of how users must opt out, rather than opt in to biomonitoring. In each of these cases, the device comes pre-loaded with the requisite tracking technology. While one can switch off the tracking function, the default position upon purchase is for it to be active, reinforcing what we described earlier as the neo-liberal desire to be good citizens and monitor how we are doing. Drawing on the analytical work of Galloway (2004) of ‘everyware’ technologies, Gilmore (2015) develops the concept of ‘everywear’ technologies, described as those ‘wearable’ technologies, specifically within the fitness industry that reflect the ubiquitous technologies, “tethered to bodies and, through habitualization, designed to add value to everyday life in the form of physical wellbeing” (Gilmore, 2015, p.2) Elsewhere, in his critical examination of wearable posture-tracking technologies, Millington (2015) observes that “new posture technologies trade optic for haptic surveillance. Sensors replace the eye with the touch en route to amassing extensive data on where posture goes ‘right’ and ‘wrong’”. Through their ubiquity and automatic generation of data, he argues, “surveillance is ‘passivised’ as users do not so much participate as they do generate” (Millington, 2015, p.6).

Such studies and the widespread use of these ‘everwear’ (Gillmore, 2015), technologies raises a series of questions about the autonomy of the device itself, reflecting a broader shift towards the ‘sensor society’ (Andrejevic & Burdon, 2015). No longer is it necessary to take out a device, open it up, turn it on, and navigate to the information we seek. Instead, the occupation of the device on our person, within our sensorial environment, allows it to function as if it were part of our body. Rich and Miah (2014, p. 308) describe this as “posthuman technological mediation and prostheticisation”, through which “new sensorial experiences, such as the wearing of fitbit health bands, which vibrate when you achieve your activity goals, combine different pedagogical forces to produce embodied ways of knowing”.

Alongside this is the development of the *internet of things* – which describes a world where all objects are connected to the Internet. Presently, the approach to mHealth is centred mostly on the person (user) - their body literally. Yet, it is likely that an individual’s body will become just one unit in a wider connected system, as captured in the work of Williamson (2015, p.147) who suggests that “rather than the cyborg image of the artificially prosthetized body, self- tracking connects bodies into a web of data, analytics and

algorithmic forms of power—a ‘corporealalgorithmic’ coupling of bodies and flows of data”. These developments require theoretical approaches that can explore not only the relationship between sensory experiences and technology, but also “the sociocultural constructs that also affect bodies materially” (Fox, 2016, p.67):

“New materialism’s relational and ‘flat’ ontology (in common with post-structuralism) eschews any notions of social structures, systems or mechanisms that can ‘explain’ social action and interactions. Instead, it explores the world and human lives by exploring how natural and cultural relations assemble, the forces (affects) between them and the capacities these affects produce” (Fox, 2016, p.70)

On this view, whilst constructionist and post-structuralist approaches to mHealth may reveal important insights about the power and constitution of the subject of quantification, ‘new materialisms’ focused on ‘matter and the materiality of social production’ (Fox, 2016, p. 67) can provide new insights into pressing questions about mHealth. For example, how does the quantified, self-optimised body ‘affect’ other bodies (Deleuze, 1988), such as those in schools or in the workplace? How does rendering the body knowable through quantification impact upon the body’s capacity? How does the sensorial experience of wearing technology shape what the body feels like and what it can do? As the body’s capacity becomes knowable through quantification, what is the capacity for it to form relations with other bodies? How do such relationalities shape our understandings of relationships in health, such as those of the patient-professional? From this perspective, Fox (2011, p.366) argues that health can be understood as the “proliferation of a body’s capacities to affect and be affected”. In other words, whilst it is important to understand what quantified bodies come to represent, the ontological orientation of new materialism or sociomaterialism provokes questions about what the body can *do* to other bodies in assemblages of quantification.

### **Critical Questions on mHealth, Big Data and the Consumerism of Health**

The consequences of this biopolitics of mHealth, as outlined above, are only just beginning to be understood. A specific feature of mHealth applications and the data they generate is the capacity for that data to be shared with others, for example within social media networks. There is a pressing need to address the public facing imposition of the mHealth industry, exacerbated by this ‘sharing economy’ (Barta and Neff, 2016) in which smart device users operate, as some fundamental assumptions about our lives are brought into question, such as the erosion of the public/private divide. To this end, mHealth does

not simply respond to a vision of health, but can also be considered characteristic of a — ‘confessional society’ (Bauman, 2007). With their accompanying processes of surveillance and evaluation, these technologies imply certain, learned expectations of control, which are to be publicly displayed for evaluation by others as part of a process of ‘lateral surveillance’ (Andrejevic, 2005). Thus, to draw on the example of the popular running app ‘Runtastic’, the act of sharing the route, time, and distance of one’s run, while being monitored by Runtastic, becomes a matter of shared knowledge, a matter of public dissemination or declaration, rather than of private record.

Apps and wearable devices can produce digital data on various bodily functions. Such data is not only shared via social media, but also forms part of a broader ‘digital data economy’ (Lupton, 2013b: 30) which engages the interests of companies and health organisations. As designers continue to develop the digital market for health with new interfaces, critical digital health studies will need to address crucial issues concerning institutional use of data. This is a pertinent issue especially since users operate at a very individualistic level, without much sense of how their broader community is being exploited. To that end, we concur with Till (2014) that the emphasis within the sociology on digital self-tracking on the individualistic level, must be expanded to consider how surveillance, subjectivity and the relationship to the self and body has wider implications. Researchers must consider such issues as how corporations manage (our) data and how they develop processes of digitization and quantification.

Some authors are beginning to reveal the socio-cultural implications of data mining and the collection of data on users that is used for marketing and other purposes (Till, 2014; Lupton 2014b). Yet, we argue that there are many other questions to address. For instance, future studies of mHealth will find synergies with the studies of leisure sociology, in terms of the blurring of boundaries between work and leisure and the role of consumption through mHealth, particularly through processes of what Whitson (2012) describes as ‘gamification’. Recognising the processes of gaming with many of the mHealth technologies, emerging work is beginning to explore this conflation between ‘work and play’ (Till, 2014) and the extent to which “corporations have successfully convinced users that it is leisure, not labour” (Till, 2014, p.449), despite the monetization of data.

This blurring distinction between medical data and the commercialization of health and wellness also raises a number of questions which sociologists can help answer. For example, sociology can shed light on questions of data ownership, revealing where points of exploitation occur, and where sites of resistance are apparent. Alternatively, a sociology of the new configurations of health care can more effectively outline the changing responsibilities of healthcare providers and their capacity to enable or

discourage certain behaviours use that operate around mHealth applications. Increasingly, as health and wellness are commodified through mHealth, social theory and empirical work can reveal the role of particular groups, individuals and communities in resisting such process, or where they are complicit in supporting the system.

A key consideration in each of these areas is how users retain ownership and control of their data, which is a challenge that governments have yet to come to terms with, as it extends far beyond simple keeping of medical records. From the first round of the NHS Health App Library recommendations in 2013, research indicates that there were considerable gaps in the security features of data within these environments (Huckvale, Preieto, Tilney, Benghozi and Car, 2015). Further, it is alarming that increased commercialisation of health data generates more privatised solutions to health care, new health data monopolies, and less capacity for users to move freely between providers. In response, there is a need for healthcare providers to restrict such trends or, at the very least, address the possibility of developing a universal data export format for personal health data. This is no minor proposal, especially given the expansion of mHealth applications beyond conventional health environments – such as Spotify mood choices. However, it is an urgent imperative since there will be nearly no utility in the NHS defining approved mHealth apps – or any such list - if all of the health data is locked into applications which are not on this list, or which do not identify themselves as mHealth environments. Indeed, the world’s largest companies work more towards occupying space within the world’s largest social media platforms, rather than consider building their own. As such, in order for mHealth to work, it is necessary for those who govern healthcare to work with these large mobile application developers, which means entering into a struggle over the ownership and exploitation of the data accrued through such platforms.

### **MHealth, Data Distribution and Theories of Surveillance**

As a result of the data captured in digital self-tracking, the body becomes knowable to a range of institutions and organization. To this end, a further trajectory of research must explore how mHealth technologies are being used by specific organizations to monitor others. This work is clearly derived from but could also inform theories of surveillance. In part, this is because communal self-tracking forms the basis of the next steps in mHealth and risk prevention, where individuals are encouraged to share data online with other self-trackers – albeit within proprietary databanks. Indeed, looking to the future, many of these trends are finding their way more formally into corporations, organisations and the pedagogic practices of different institutions. For example, in schools there is growing support for the use of “digital devices and software that allow students to collect, track, manipulate and share health-related data” (Gard, 2014, p.838) particularly within Health and Physical Education (HPE) (see Cummiskey, 2011). In his

paper on what he describes as the rise of eHPE, Gard (2014) fuses physical education's focus on public health discourses with developments in digital technology. Elsewhere, Williamson (2015) argues that young people's self-tracking through mobile devices should be seen as another dimension of governance within Physical Education. This approach reflects a broader trend in which schools are integrating data tracking and analytic technologies to monitor and measure student behaviours, a process described as the emergence of 'smart schools' (Williamson, 2014) or "sentient schools" (Lupton, 2014b).

Elsewhere, a number of authors are pointing to the corporate use of technology to monitor the productivity and efficiency levels of their workers. For example, Gilmore (2015, p. 3) explores the 'complex ways wearable fitness technologies are transforming the concept of fitness at individual and institutional levels'. Till (2014, p.452) reveals how fitness technologies are being integrated as employee wellness programs, suggesting that "the data produced by devices, such as Fitbit, are conducive to existing techniques of corporate management in which workers are managed in terms of their quantified measures of productivity". Individuals are being encouraged to use these technologies by insurance and medical organisations, as a way of tracking their lifestyles/health activities (Hernandez, 2014). In this sense, critical studies of mHealth provide an opportunity to explore the nuances of health surveillance.

Commenting in a special issue on 'Health' surveillance: new modes of monitoring bodies, populations, and polities' French and Smith (2013, p.384) argue for greater critical attention on "health' surveillance, on its means and sometimes divergent ends'. Thus, where health data circulates within health assemblages, we need a better understand of how it moves across different institutions. Critical mHealth studies are beginning to offer some insight. For example, Till (2014) suggests that the way in which health and commercial data are now used together reflects a 'syndromic surveillance' (Henning, 2004). Elsewhere, when examining the gap between the contexts for and practices with data, Gartland and Neff (2015, p.1467) focus on the 'social valences of data'. They identify six data valences (self-evidence, actionability, connection, transparency, "truthiness" and discovery) and explore how these become mediated and are distinct across different social domains. Similarly, Lupton (2014) provides important insights into the various modes of personal data production – private, pushed (encouraged), communal, imposed or exploited. Future research could begin to explore these modes of production within different social sites. Lupton (2014b) argues that "pushed self-tracking departs from the private self-tracking mode in that the initial incentive for engaging in self-tracking comes from another actor or agency".

We have yet fully to understand the impact of mHealth technologies on relationships which have, in recent years, been the focus of analysis of medical cyberspace and ehealth (Miah and Rich, 2008); doctor

and patient, technology and bodies, patient and consumer. Furthermore, research is needed to explore the social impact of commercial child-tracking devices and applications, which allow parents to generate knowledge about their child's health, such as their physical activity (Williamson, 2015; Rich, in press), but it is likely that such devices family relationships. Studies of this kind could for instance focus on the negotiation between different sites and values sets, such as the 'negotiation between commercial and community interests' (Barta and Neff, 2016). For Fiore-Gartland and Neff (2015, p.1469) "the renegotiation of these definitions occurs at the intersection of social domains and highlights the specific kinds of communication and mediation work that must be done around such data". Such research agendas would (re)position mHealth "ideologies and discourses that mobilise them beyond their transitory, ephemeral intervention in the lived environment" (Jethani, 2015, p. 40). Future research must also attend to the ways in which novel digital environments and different gatekeeping systems categorize and guide users towards particular mHealth technologies and not others.

Relatedly, it is useful to note that the taxonomy of health related aspects of mHealth experiences is porous. Thus, separating out specific interests and biomedical markers that are addressed through specific apps has become increasingly difficult, because of the complexity of defining health. Specifying these boundaries will become harder over time, as an interest in well-being is present within the underlying principles of social media and the sharing economy. For instance, through image recognition software, Google is working on technology that can read the food content depicted within an image and make a assessment of its calorific content (Parkinson, 2015). Again, one can easily imagine how such data could be utilized – or sold to – organizations that have an interest in understanding the eating habits of a population, and yet one would not typically think of photo sharing platforms like Instagram or Snapchat mHealth applications.

In this regard, mHealth is part of a complex assemblage of institutions, bodies, and discourses through which differing meanings of health become constituted and sometimes resisted. In this vein, we argue that there is an absence of insight into how different social groups negotiate and incorporate mhealth into everyday lives and of how moments of resistance to neoliberal systems of governance emerge. Certainly, some work has begun to explore such dimensions. For example, Barta and Neff (2016, p.528) identify the quantified self movement as a site for 'soft resistance' to big data practices "allowing the community to be aligned with commercial purposes at times and to the individual control and autonomy over data at others". Novel digital tools for sociological research enable researchers to understand conversations within mHealth communities, using approaches such as social network analysis or discourse analysis. For example, Jethani (2015, p.39) argues that there is "creative and political energy within practices of self-

tracking” within the ‘latencies’ of the technological production of self-knowledge, for example the possibility of self-tracking communities forming coalitions with other crowdfunding communities or open source developers.

### **Social Inequalities, the Production of Knowledge and mHealth Policies**

Concerns about these systems are not just pertinent to individual interests; there are critical concerns about the way in which app data is distributed within proprietary systems, which can have an impact on how healthcare provision takes place. Concerns about data ownership and exploitation is emerging as one of the most important issues facing the healthcare industry today, since an ability to harness data will dictate the limits of solutions in the future. For now, the direction of travel is to lock up increasing amounts of our health related data into proprietary systems, which limits the public utility they could generate, were such data actually publicly available. Below, we identify three key areas of ongoing and future research in relation to emerging questions about the social inequalities of mHealth.

First, we need to understand the capacity for governmentalities (Rose, 2000) through which the collation of big data on particular groups/populations may come to have significant implications. This connects with some of the enduring questions of social control within and through medicine, which have long occupied the work of sociologists of health and illness (Zola, 1972). Relatedly, there are questions about social inequities that arise in relation to how such data is utilized in the development of particular health promotion programmes, interventions, or funding plans. For example, where algorithms and monitoring systems identify relationships between behaviours and particular individuals and groups, there may be occasions where such data is used to stigmatize the lifestyle of certain social groups. Also, theories of governmentality (as biopolitics) could examine how mHealth is utilized to identify how particular populations are deviating from the norm and how such data insights influence health policies, programmes and targeted interventions.

Second, it is also necessary to ask how this data is being used as ‘expert knowledge’ which produces new risks associated with particular populations. The production of knowledge about and on people’s bodies through quantified norms, can be considered to be part of a ‘biopolitics’ of populations (Foucault, 1990) through which particular subjects are normalized and moralized. For example, in 2013, a report by think-tank Demos gathered media attention in the UK after it advised that ‘people who lead healthy lifestyles should be rewarded with easier access to healthcare’ (NHS, 2013). The report ‘explores the impact of having a more 'responsible' population, and is largely focused on public health’ (ibid). It gives some

indication of the potential for such data to exclude those who not conform to or who are unable to meet the expectations of health imperatives.

Third, whilst mHealth is celebrated for its ubiquitous potential, it is necessary also to be vigilant of the populations that are still absent from these environments and the inequalities and disparities this might exacerbate, as mHealth increasingly becomes a driver of health care. Insights from Livingstone and Helsper (2007) are instructive here, where they describe as ‘a continuum of digital inclusion’, particularly where access to mobile health is in its development. Empirical studies are needed to explore how different geographical, familial socioeconomic, spatial, and cultural factors shape, limit or provide opportunity for the use of mHealth technologies. The neoliberal orientation of many mHealth technologies, overlooks the complexity of health and the interrelationships that become constitutive of health and within which health practices and choices are made possible (Mol, 2008). The increasing use of global positioning systems (GPS) in apps and wearable technologies speak both to the spatialities of mHealth and to the longstanding debates about the relationship between online and offline contexts.

Whilst there is evidence that populations are much more inclined to use technology to monitor their health, rather less attention has been paid to understanding how different geographical, familial socioeconomic, spatial, and cultural factors shape, limit or provide opportunity for particular kinds of use of mHealth technologies and digital practices. The developments in GPS, gamification and wearable technologies demand conceptual approaches that avoid sharp demarcations between seemingly online/digital and offline/physical worlds and moves towards a non-dualist understanding of digital health practices. This compels us instead to think critically about spatiality and decisions about when, where, how and why we reach to mHealth in our everyday practices. Multi-source data collection, spatial-time maps and other novel methods may become increasingly important in understanding complex everyday digital health practices in *real time*, space and place. Critical perspectives of this kind can help identify nuanced inequalities and disparities of mHealth across different socio-cultural groups, shedding light on variations in mHealth literacy (Meppelink, van Weert, Haven, & Smit, 2015)

### **Conclusion: Understanding the Long Tail of Commercial mHealth**

The sociology of health has begun to develop a critical reading of emerging mHealth technologies. Throughout this paper we have explored these insights whilst also signalling theoretical directions for future research. The range of theoretical perspectives explored reveals that there is no single, comprehensive view of the body and mHealth, and each approach provokes different questions of

materiality, representation and identity. Whilst we have focused on studies of consumer mHealth technologies oriented towards lifestyle and targeted at the individual, it is important to note that these technologies are increasingly being used within organisations and institutions for the purposes of monitoring others. In some ways, this has signalled a collapse of the ostensible boundaries between therapeutic medical technologies (treating medical conditions), and commercial mHealth technologies focused on the pursuit of self-enhancement. Indeed this neat separation quickly disappears when we consider, for example, a GP referring patients to lifestyle-based apps to monitor their physical activity patterns.

It is tempting to encourage future research to focus solely on the established mobile media culture that is flourishing around health care today. However, present day mobile devices must be seen as intermediary mechanisms, which are mostly ill-equipped to deliver the efficiencies sought by its advocates. The next stage in the evolution of migratory data patterns is in the rise of wearable health technologies (wHealth) and their being enabled by the growth of the internet of things and a wider participatory culture of invention and discovery. Notwithstanding the capacity of the largest digital media organizations to acquire most of the outstanding propositions from new, start-up mHealth companies, one of the key consequences of this could be the further fragmentation of health data, but also its exponential growth in volume.

In 2004, Anderson conceived the notion of the 'long tail' (2004), which describes the new economy of digital culture, where the larger volume of low users exceeds the influence of the high peak of fewer users. In a similar vein, one may talk about the long tail of health care reform being dependent on the optimization and exploitation of data. Such trends signal a need to consider the connections between digital technologies and broader biomedical spheres. Yet, for all of the discourse around the need for open data initiatives, the mHealth industry is progressively undermining this prospect year after year, leaving health care providers and governors increasingly less able to meet the demands on their system. We have explored the underpinning trajectory of such trends, considering how new forms of self-tracking technology are situated within wider technological processes. The rise of the internet of things, the growth of citizen science, new implant technology, and the emergence of DIY gene editing kits are examples of trends within this field, and each deserves greater scrutiny from digital sociologists. Together, these artefacts within our technological culture reveal a future of self-tracking in healthcare that is increasingly automated and increasingly invasive, the utilization of which may eventually undermine the ethics of health care provision. At the very least, it will ensure greater economic and political power for those organizations which store personal health data.

On this understanding, there are many other aspects of mHealth that require further consideration as one looks towards the early stages of these future trends. The speed at which technologies are developing raises questions about the adequacy of theoretical frameworks and method. For example, Jethani (2015, p.36) asserts that the emergence of wearable technologies and biosensors have focused attention on about “how sensors are being projected inwards into the body’ in ways that ‘reorients the study of self-tracking practices as new media”. Ultimately, the end point of digital health solutions may be a complete erosion of autonomy in a world where this control is assumed by intelligent machines, capable of providing the appropriate response to undesirable fluctuations in our health status. Whether or not we would be better off as a population for handing over such control to autonomous systems remains to be seen, but it is crucial to recognise that such a system would be underpinned by a very different set of assumptions about what constitutes autonomy or free will. At the very least, wHealth describes a completely novel set of interfaces between the user and the self-tracking technology, which characterises a new field of investigation into how technology is changing health care.

## References

- Alrige, M., & Chatterjee, S. (2015). Toward a taxonomy of wearable technologies in healthcare. In B. Donnellan et al. (Eds.), *New horizons in design science: Broadening the research agenda*, volume 9073 of the series lecture notes in computer science (pp. 496–504). Cham: Springer International Publishing.
- Anderson, C. (2004). The Long Tail, *Wired*, Retrieved from <http://www.wired.com/2004/10/tail/>
- Andrejevic, M. (2005). The work of watching one another: Lateral surveillance, risk, and governance. *Surveillance & Society*, 2(4), 479–497.
- Andrejevic, M., & Burdon, M. (2015). Defining the sensor society. *Television & New Media*, 16(1), 19–36. doi: 10.1177/1527476414541552
- Barta, K., and Neff, G. (2016). Technologies for Sharing: lessons from Quantified Self about the political economy of platforms. *Information, Communication & Society*, 19(4), 518-531. Doi: 10.1080/1369118X.2015.1118520

Bauman, Z. (2007). *Consuming Life*. Polity: Cambridge, UK: Polity.

Boxall, A. (2014). 2014 is the year of health and fitness apps, says google. Retrieved December 11, 2014 from <http://www.digitaltrends.com/mobile/google-play-store-2014-most-downloaded-apps/>

Cummiskey, M. (2011). There's an app for that: Smartphone use in health and physical education. *The Journal of Physical Education, Recreation & Dance*, 82(8), 24–30. Doi: 10.1080/07303084.2011.10598672

Deleuze, G. (1988). *Spinoza: Practical Philosophy*. San Francisco, CA: City Light

European Commission. (2010). *A Digital Agenda for Europe: Communication from the Commission*.

Fiore-Gartland, B., and Neff, G. (2015) Communication, Mediation, and the Expectations of Data: Data Valences Across Health and Wellness Communities. *International Journal of Communication* 9(2015), 1466–1484. ISSN 1932-803

Foucault, M. (1988). Technologies of the Self. In Martin, L., Gutman, H. & Hutton, P. (Eds.) *Technologies of the Self: A seminar with Michel Foucault* (16-49). Amherst: The University of Massachusetts Press.

Foucault, M. (1990). *The History of Sexuality: An Introduction, Volume I. Translated by Robert Hurley*. New York: Vintage Books.

Fox N.J. (2011). The ill-health assemblage: Beyond the body-with-organs. *Health Sociology Review*, 20(4), 359–371. Doi: 10.5172/hesr.2011.20.4.359

Fox, S. and Duggan, M. (2013) *Tracking for Health*. Retrieved from <http://www.pewinternet.org/2013/01/28/tracking-for-health/>

French, M., & Smith, G. (2013) 'Health' surveillance: new modes of monitoring bodies, populations, and polities. *Critical Public Health*, 23(4), 383-392. Doi: 10.1080/09581596.2013.838210

Fries, C.J. (2008) Governing the health of the hybrid self: Integrative medicine, neoliberalism, and the shifting biopolitics of subjectivity, *Health Sociology Review*, 17(4), 353-367. Doi: 10.5172/hesr.451.17.4.353

Galloway, A. (2004). Intimations of everyday Life: ubiquitous computing and the city. *Cultural Studies*, 18(2–3), 324–408.

Gard, M. (2014). eHPE: a history of the future. *Sport, Education and Society*, 19(6) 827-845. Doi: 10.1080/13573322.2014.938036

Gilmore, J.N. (2015). Everywear: The quantified self and wearable fitness technologies. *New Media and Society*, 1-16. Doi: 10.1177/1461444815588768

Haggerty, K.D., and Ericson, R.V. (2000) The surveillant assemblage. *British Journal of Sociology*, 5(51), 605–622. Doi: 10.1080/00071310020015280

Henderson, S., and Petersen, A. (eds) (2002). *Consuming Health: The commodification of health care*. Routledge: London.

Henning, K.J. (2004). Overview of Syndromic Surveillance: What is Syndromic Surveillance? *MMWR*, 2004, 53 (Suppl), 5–11.

Huckvale, K., Prieto, J. T., Tilney, M., Benghozi, P-J., & Car, J. (2015). Unaddressed privacy risks in accredited health and wellness apps: A cross-sectional systematic assessment. *BMC Medicine*, 13 (1), 214. doi: 10.1186/s12916-015-0444-y

Jethani, S. (2015) Mediating the body: technology, politics and epistemologies of self. *Communication, politics and culture*, 47(3), 34-43.

Livingstone, S. and Helsper, E. (2007) Gradations in digital inclusion: Children, young people and the digital divide. *New Media and Society*, 9(4), 671–696. Doi: 10.1177/1461444807080335

Lupton, D. (2012) M-health and health promotion: The digital cyborg and surveillance society. *Social Theory and Health*, 10, 229-244. Doi: 10.1057/sth.2012.6

Lupton, D. (2013a) The digitally engaged patient: Self-Monitoring and self-care in the digital health era, *Social Theory and Health*, 11, 3, 256–270.

Lupton, D. (2013b). Understanding the human machine. *IEEE Technology and Society Magazine*, 32(4), 25–30. doi:10.1109/MTS.2013.2286431

Lupton, D. (2014a) Beyond techno-utopia: critical approaches to digital health technologies, *Societies*, 4, 706-711. doi:[10.3390/soc4040706](https://doi.org/10.3390/soc4040706)

Lupton, D. (2014b, August 27). Self-tracking modes: Reflexive self-monitoring and data practices. Paper presented at the ‘*Imminent Citizenships: Personhood and Identity Politics in the Informatic Age*’ workshop, ANU, Canberra.

Lyon, D. (2001). *Surveillance Society: Monitoring in Everyday Life*. Buckingham: Open University Press.

Mayer-Schönberger, V., and Cukier, K. (2013). *Big Data: A Revolution That Will Transform How We Live, Work, and Think*. New York: Houghton Mifflin Harcourt Publishing Company.

Meppelink, C. S., van Weert, J. C. M., Haven, C. J., & Smit, E. G. (2015). The effectiveness of health animations in audiences with different health literacy levels: An experimental study. *Journal of Medical Internet Research*, 17(1), e11. Doi: 10.2196/jmir.3979.

Miah, A., and Rich, E. (2008) *The Medicalization of Cyberspace*. Oxon: Routledge.

Millington, B (2015): ‘Quantify the Invisible’: notes toward a future of posture. *Critical Public Health*, DOI: 10.1080/09581596.2015.1085960

Mol, A. (2008) *The Logic of Care: Health and the Problem of Patient Choice*, London: Routledge

NHS. (2013). ‘Reward people who ‘live healthily’ says think-tank’. Retrieved from <http://www.nhs.uk/news/2013/03March/Pages/Reward-people-who-live-healthily-says-think-tank.aspx>

NHS England (2014) Five Year Forward View, Available Online: <https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf> [Last Accessed: 24 February, 2015].

Parkinson, H.J. (2015, June 2) Google wants to count the calories in your Instagram food porn, *The Guardian*, Available Online: <http://www.theguardian.com/technology/2015/jun/02/google-calories-instagram-food-porn> [Last Accessed: 11 July, 2015]

Powell AC, Landman, A.B., Bates, D.W. (2014) In search of a few good apps. *Journal of The American Medical Association*, 311(18), 1851-2. Doi: 10.1001/jama.2014.2564.

Proteus (2015, 10 September) U.S. FDA Accepts First Digital Medicine New Drug Application for Otsuka and Proteus Digital Health - Proteus Digital Health. (n.d.). Retrieved February 25, 2016, from <http://www.proteus.com/press-releases/u-s-fda-accepts-first-digital-medicine-new-drug-application-for-otsuka-and-proteus-digital-health/>

Research2Guidance (2014) mHealth App Developer Economics 2014 The State of the Art of mHealth App Publishing. Retrieved from: <http://research2guidance.com/r2g/research2guidance-mHealth-App-Developer-Economics-2014.pdf>

Rich, E., and Miah, A. (2014) Understanding digital health as public pedagogy: A critical framework. *Societies*, 4, 296-315. Doi: 10.3390/soc4020296

Rose, N. (2000). Government and Control. *British Journal of Criminology*, 40(2), 321–339. Doi: 10.1093/bjc/40.2.321

Ruckenstein, M. (2014) Visualized and Interacted Life: Personal Analytics and Engagements with Data Doubles. *Societies*, 4, 68–84. Doi: 10.3390/soc4010068

Swan, M. (2012) Health 2050: The Realization of Personalized Medicine through Crowdsourcing, the Quantified Self, and the Participatory Biocitizen. *Journal of Personalized Medicine*, 2 (4), 93–118. Doi: 10.3390/jpm2030093

Till, C. (2014) Exercise as Labour: Quantified self and the transformation of exercise into labour. *Societies*, 4, 446-462. Doi: 10.3390/soc4030446

Whitson, J. (2013) Gaming the Quantified Self. *Surveillance and Society*. 11 (1/2), 163–176.

Williamson, B. (2014). Governing software: networks, databases and algorithmic power in the digital governance of education. *Learning, Media & Technology*. doi:10.1080/17439884.2014.924527

Williamson, B. (2015). Algorithmic skin: health-tracking technologies, personal analytics and the biopedagogies of digitized health and physical education. *Sport, Education and Society*, 20(1), 133-151. Doi: 10.1080/13573322.2014.962494

World Health Organization (2011). *mHealth: New horizons for health through mobile technologies. Based on the Findings of the Second Global Survey on eHealth* (Global Observatory for eHealth Series, Volume 3) WHO Press: Geneva

Zola, I. (1972) Medicine as an Institution of Social Control. *Sociological Review* 20(4), 487– 504. Doi: 10.1111/j.1467-954X.1972.tb00220.x