
After each participant had provided informed consent, the following sentences were read aloud by the researcher.

Thank you again for agreeing to participate in this study. I would like to start by asking some basic questions about you and your Warcraft character.

The participant was told that they are about to go on record, and the researcher started recording the interview. The following questions were used as a template for a semi-structured interview. The order was not adhered to rigidly.

About You

1. What is your age?
2. What is your gender?
3. Which country is your current permanent place of residence?
4. For how long have you been playing Warcraft? (Years/months—please estimate).
5. What is the race of the character you play most on Warcraft? (i.e. your primary character that you use for raiding purposes).
6. What is the class of the character you play most on Warcraft? (i.e. the character you use for raiding purposes). (If they have more than one, let them list them).
7. Are you currently in a guild?
8. How big is the guild?
9. How would you describe the guild? (e.g. casual raiding guild, medium sized raiding guild, hardcore raiding guild).
10. Are you in a position of authority within that guild? (e.g. guild officer).
11. How frequently do you participate in raids with members of that guild?

About Raiding

12. How often do you participate in raids? (Number of times per week).
13. What is your functional role while raiding? (Damage dealer, healer, tank, other - If other, how would you describe the role?)
14. Do you have an organizational role while raiding? (E.g., raid leader, communications officer).
15. What are the demands of this role? What does it require you to do while raiding? What are your responsibilities?

Awareness Issues
16. While you are on a raid, what are the primary duties for you in your class role?
17. While you are on a raid, to what extent is it necessary for you to pay attention to what your team mates are doing? (Probe reasons for needing to pay attention)
18. How do you stay aware of what your team mates are doing? What sort of information are you looking for / monitoring?
19. How does knowing what they are doing help you on a raid?

World of Warcraft Interface
20. What interface elements do you use to support your raiding activities, if any?
21. How do these elements help you? (Specifically — what aspects of raiding do they support?)
22. Do you use damage / healing / threat meters?
23. How do these meters help you during a raid?
24. Have you encountered any issues surrounding use of these meters? E.g. positive or negative side effects?

Raid Participation
25. When you’re raiding, how do you decide how much effort should be invested at any given time?
26. How do you ensure that everyone is participating in a raid?
27. How does your raid group or guild decide how drops and loot should be assigned? How do you decide who gets which item?
28. Do the contents of the damage or healing meters help you to determine who should get which loot drops?
29. Is it important that all team members contribute equally?
30. How do you know whether someone is making an appropriate contribution to the raid?

Do you have any other comments or things you would like to say? Is there anything else you’d like to add?